



RESTARTING MAINE'S ECONOMY

COVID19 Prevention Checklist Industry Guidance

The State of Maine has adopted a staged approach, supported by science, public health expertise, and industry collaboration, to allow Maine businesses to safely open when the time is right. The plan is available at www.maine.gov/covid19/restartingmaine.

This is one of many industry guidance documents the State is preparing for businesses so they can be prepared to meet health guidelines and reopen safely. Please make sure you pair this document with the general guidance document that applies to all industries, which is available on maine.gov/DECD.

Please note: This document may be updated as additional information and resources become available.

Phase 1: Dog Grooming *Updated May 27, 2020*

- Require all staff, vendors, and customers to wear a face covering where physical distancing is difficult to maintain, per CDC recommendations and pertinent Executive Orders from the Office of the Governor. Face coverings are not required when individuals are alone in personal offices. *(Updated 5/27/20)*
- Require employees to practice good hand hygiene with frequent handwashing, especially after contact with customers and high-touch surfaces. *(Updated 5/27/20)*
- Communicate with clients via telephone or video-chat to avoid in-person conversations.
- Provide updated protocols and procedures on website in advance of the grooming appointment.
- Schedule drop-off appointments and provide curbside service to receive and return pets.
- Clients can text groomer upon arrival to the salon and groomers can text clients for pick-up.
- Use online or phone payment systems to avoid handling credit cards or other payments.
- Dog grooming should not be allowed if someone in the client household is currently ill with COVID.
- Grooming salons will supply their own leashes so there is no hand-off of an owner's leash at time of service.
- Signage regarding updated protocols and procedures should be posted visible to clients.
- For salons located in larger facilities, maintain 6 feet of physical distance between clients and groomers or other staff. Taping on the floor is suggested to support physical distance awareness.

- Client families must not congregate in salons.
- Maintain physical distancing in businesses with multiple groomers by limiting the number of groomers working together at the same time, working at every other table, and allowing only one employee at a time in the pet bathing area.
- Grooming inside a client home is not allowed at this time. Grooming services may be provided only in mobile units, salons or stores.
- Provide sanitization materials, such as sanitizing wipes, to employees to clean work tools and equipment before/after use. (Updated 5/27/20)
- Clean and disinfect high-touch areas routinely. Potential areas of cleaning focus include: (Updated 5/27/20)
 - Shared grooming equipment and workspaces.
 - Door and drawer handles.
 - Light and other power switches (consider signage to keep lights on at all times, or utilizing exiting motion sensor capabilities).
 - Chairs, tables, and benches.
 - Refrigerators, microwaves, and other frequently touched objects and surfaces in employee breakroom.
 - Point of sale/checkout:
 - Cash register, including touch screens, keyboards, mouse.
 - PIN Pads (touch screen, keypad, and pen).
 - Checkout counter.
 - Checkout dividers.
 - Restrooms
 - Toilet bowl, toilet paper holder, and flush lever.
 - Sinks and faucets.
 - Paper towel holders and/or air dryers.
 - Diaper-changing stations.